

### 3<sup>rd</sup> Sector Investment Fund: Health & Wellbeing Older People

#### 1. IMPACT ON RACE, DISABILITY AND GENDER

##### 1a Area: RACE

**Positive impact:** All organisations recommended for funding are expected to ensure that they promote fair access and that the services meet the needs of older residents from BME groups.

**Negative impact:** Possibly, the absence of specialist services targeting a particular ethnic community may lead to them not having very specific needs met (e.g. language, cultural customs)

**How negative impact will be addressed:** Service agreements will include a requirement (and in many cases a specific target) of targeting services to different communities in the borough. Organisations will need to demonstrate how they have considered language and cultural barriers to service uptake, and how these barriers have been effectively addressed. Monitoring data will identify the proportion of services being taken up by users from different racial backgrounds. Where there appears to be a discrepancy between service take up in comparison with the borough profile, organisations will be given improvement targets to address the imbalance.

##### Organisations recommended for funding – impact on RACE

Organisation	Positive Impact	Negative impact	How negative impact will be addressed
Age Concern H&F	<b>High</b> - Figures submitted with the application show that many BME service users will benefit from accessing this service. In addition many BME service users are already use the organisations services.	<b>Low</b>	see above
Alzheimer's Society	<b>High</b> – Target beneficiary data suggests that this service will offer support to users, reasonably reflecting the borough's profile.	<b>Low</b>	see above
Asian Health Agency (The Shanti)	<b>High</b> – This specialist BME service will and already does support older people predominantly from Asian communities.	<b>Low</b>	see above
Bishop Creighton House (Homeline)	<b>High</b> - Many BME service users are using this service already.	<b>Low</b>	see above
Fulham Good Neighbours	<b>High</b> - Many BME service users are already using this service	<b>Low</b>	see above

Service			
Irish Support and Advice Service	<b>High</b> – This specialist BME service will support the 1 <sup>st</sup> generation White Irish population. Although other services are accessible to this community, this service will be requested to specifically target first generation, single households.	<b>Low</b>	The SLA for organisation will ensure that the beneficiaries of this service are first generation, single households.
Nubian Life Resource Centre	<b>High</b> – This specialist BME service will provide specialist support to African, African-Caribbean community	<b>Low</b>	see above
Urban Partnership Group (Urban Elders)	<b>High</b> - Figures submitted with the application reasonably reflect the borough's profile and show that many BME service users will benefit from accessing this service.	<b>Low</b>	see above
W&NW London Vietnamese Association	<b>High</b> – This specialist BME service will and already does support older people Chinese and Vietnamese communities. No other specific support available in the borough.	<b>Low</b>	see above

**Organisations not recommended for funding – impact on RACE**

<b>Organisation</b>	<b>Positive Impact</b>	<b>Negative impact</b>	<b>How negative impact will be addressed</b>
Bosnia and Herzegovina Community Advice Centre	<b>Low</b>	<b>Moderate</b> - older people from West Balkan region will not have an increase in the level of support available to them.	No action planned.
H&F Community Transport Service	<b>Low</b>	<b>Low</b>	none
Rampage	<b>Low</b>	<b>Low</b>	This service is currently funded under the Leisure & Recreation service specification, not older people.
Staying Put Services (Healthy Lifestyles)	<b>Low</b>	<b>Low</b>	none

## 1b Area: DISABILITY

**Positive impact:** All services recommended for funding are expected to be fully accessible. All services are expected to support service users to improve their physical and emotional wellbeing and to encourage healthy lifestyles. Services are expected to help reduce social isolation and increase access to social networks which is expected to have a positive effect on older people with disabilities, in particular.

**Negative impact:** none identified

**How negative impact will be addressed:** Service agreements will stress the importance of accommodating all residents and their need. Service outcomes for people disabilities will be monitored and discrepancies will be addressed as and when necessary. Monitoring data will identify the proportion of services being taken up by disabled residents. Where there appears to be a discrepancy between service take up by disabled people in comparison with the borough profile, organisations will be given improvement targets to address the imbalance.

### Organisations recommended for funding – impact on DISABILITY

Organisation	Positive Impact	Negative impact	How negative impact will be addressed
Age Concern H&F	<b>High</b> – Figures submitted show that a high number of beneficiaries will be disabled people. 54% will have a long term condition. Many disabled service users use the organisations services already.	<b>Low</b>	see above
Alzheimer’s Society	<b>High</b> – 50% of this specialist service’s beneficiaries will have a mental health +disability. This service also provides support to the informal carers of this service user group.	<b>Low</b>	see above
Asian Health Agency (The) (Shanti)	<b>High</b> - Figures submitted show that a high number of beneficiaries will be people with various disabilities. 30% will have a long term condition, 30% a physical disability and 20% a mental health disability. Many disabled service users are frequenting this service already.	<b>Low</b>	see above
Bishop Creighton House	<b>High</b> - Figures submitted show that a high number of beneficiaries will be disabled people. 50% will have a long term condition and 40% a physical disability. Many disabled service users are frequenting this service already.	<b>Low</b>	see above
Fulham Good Neighbours Service	<b>High</b> - Figures submitted show that a high number of beneficiaries will be people with a physical disability. Many disabled service users are frequenting this service already.	<b>Low</b>	see above
Irish Support and	<b>High</b> - Figures submitted show that a high number of	<b>Low</b>	see above

Advice Service	beneficiaries will be people with various disabilities. 50% will have a long term condition and 35% a physical disability. Many disabled service users are frequenting this service already.		
Nubian Life Resource Centre	<b>High</b> - Figures submitted show that a high number of beneficiaries will be people with various disabilities. 60% will have a long term condition, 50% a physical disability and 45% a mental health disability. Many disabled service users are frequenting this service already.	<b>Low</b>	see above
Urban Partnership Group	<b>High</b> - Figures submitted show that a high number of beneficiaries will be people with various disabilities. 60% will have a long term condition, 70% a physical disability and 30% a mental health disability. Many disabled service users are frequenting this service already.	<b>Low</b>	see above
W&NW London Vietnamese Association	<b>Low</b> - Figures submitted show that some service users will be disabled. 10% will have a long term condition.	<b>Low</b>	.

<b>Organisations not recommended for funding – impact on DISABILITY</b>			
<b>Organisation</b>	<b>Positive impact</b>	<b>Negative impact</b>	<b>actions</b>
Bosnia and Herzegovina Community Advice Centre	<b>Low</b>	<b>Low - Moderate</b> Although potential beneficiaries include a high proportion with physical disabilities or mental health needs, the organisation is currently funded by BIG lottery to provide this service, therefore consider impact to be low to moderate.	none
H&F Community Transport Service	<b>Low</b>	<b>Low</b>	none
Rampage	<b>Low</b>	<b>Low</b> – alternative services are available to support older people to arrange a holiday	none
Staying Put Services (Healthy	<b>Low</b>	<b>Low</b>	none

Lifestyles)			
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**1c Area: GENDER**

**Positive impact:** All organisations recommended for funding are expected to ensure that they promote fair access and that the services meet the needs of older residents, regardless of gender.

**Negative impact:** none identified

**How negative impact will be addressed:** Service agreements will stress the importance of accommodating all residents and their need, regardless of gender. Monitoring data will identify the proportion of services being taken up by male/female service users. Where there appears to be a discrepancy between service take up in comparison with the borough profile, organisations will be given improvement targets to address the imbalance, unless the nature of the service means that it is targetting specific needs (ie more women than men survive into old age, so services targetting over 75s are more likely to have a high number of female).

**Organisations recommended for funding – impact on GENDER**

Organisation	Positive impact	Negative impact	actions
Age Concern H&F	<b>High</b> - Figures provided to support this application that reasonably reflect the borough's profile.	<b>Low</b>	see above
Alzheimer's Society	<b>High</b> - Figures provided to support this application that reasonably reflect the borough's profile.	<b>Low</b>	see above
Asian Health Agency (The Shanti)	<b>High</b> - Figures provided to support this application that reasonably reflect the borough's profile.	<b>Low</b>	see above
Bishop Creighton House	<b>High</b> – 80% of beneficiaries will be female and 20% male.	<b>Moderate</b> – Only 20% of beneficiaries will be male.	The organisation will be expected to target potential beneficiaries and reflect the borough profile, particularly the 75+ age group.
Fulham Good Neighbours Service	<b>High</b> – 80% of beneficiaries will be female and 20% male.	<b>Moderate</b> – Only 20% of beneficiaries will be male.	See above
Irish Support and Advice Service	<b>High</b> – 60% of beneficiaries will be male and 40% will be female.	<b>Low</b> – 60% of beneficiaries will be male.	60% of beneficiaries will male, which is to be expected as this service will be targetting first generation, single households. Data suggests there is a higher proportion of

			single household males than in other community groups.
Nubian Life Resource Centre	<b>High</b> - Figures provided to support this application that reasonably reflect the borough's profile.	<b>Low</b>	see above
Urban Partnership Group (Urban Elders)	<b>High</b> - Figures provided to support this application that reasonably reflect the borough's profile.	<b>Low</b>	see above
W&NW London Vietnamese Association	<b>High</b> : the profile of service users suggests a good representation of male and female users, which reflects the borough profile.	<b>Low</b>	See above

<b>Organisations not recommended for funding – impact on GENDER</b>			
<b>Organisation</b>	<b>Positive impact</b>	<b>Negative impact</b>	<b>actions</b>
Bosnia and Herzegovina Community Advice Centre	<b>Low</b>	<b>Low</b>	The service is already funded by BIG lottery, therefore insufficient negative impact to justify funding an extension of the service.
H&F Community Transport Service	<b>Low</b>	<b>Low</b>	none
Rampage	<b>Low</b>	<b>Low</b>	This service is currently funded under Leisure & recreation Service area.
Staying Put Services (Healthy Lifestyles)	<b>Low</b>	<b>Low</b>	Sufficient range of alternative support to older people available in the borough.

<b>1d. Additional areas</b>	
<b>SEXUAL ORIENTATION</b>	No applicants proposed that their service would specifically target or exclude individuals from LGBT communities.
<b>AGE</b>	Of the organisations recommended for funding there is a reasonable spread across age groups, with, as expected the majority of beneficiaries falling in the 65+, 75+ and 85+ age groups. All providers will be given specific targets to ensure older residents from all age groups have access to appropriate support services.
<b>BELIEF</b>	No applicants proposed that their service would specifically target or exclude individuals from particular faith communities.
<b>LOCATION</b>	Figures provided by those organisations recommend for funding shows that services are likely to attract service users from all parts of the borough, with as expected, slightly higher numbers from wards with higher deprivation statistics.
<b>OTHER</b>	A number of the recommended organisations will also provide support to local carers – both older and adult age. These organisations will be required in their monitoring data, to provide information on the numbers of carers benefitting from their services.

**2. Could the proposal have any differential impact (either positive, negative or neutral) on the health outcomes of the local population?**

<b>Positive impact</b>	The portfolio of services recommended for funding will support older residents to: remain alert and active, establish/maintain social contacts (prevention of social isolation), make a positive contribution, have increased choice and control and maintain/improve their physical and emotional health. In addition to the primary outcomes outlined above, certain services will also support beneficiaries to: feel safe at home, feel safer in the community, feel safe from abuse and harassment, better manage their finances and free people from lower income status.
<b>Negative impact</b>	None identified

**3. Please provide evidence e.g. user feedback, complaints, monitoring?**

All organisations were required to demonstrate in their application how their service would be informed and shaped by user views. All organisations are required to have a complaints policy in place.

All organisations will be monitored through a service level agreement, which will set out performance targets and outcomes expected. Monitoring information will include complaints and user feedback. Monitoring information will be required quarterly from each funded organisation.

**4. Can any differential negative impact of the decision be justified?**

As all organisations will need to demonstrate that their services are accessible to and being taken up by a wide range of users from different communities, negative impact of a funding decision regarding one organisation will be off-set by the positive impacts of other services.

**5. If you have undertaken any internal/ external research or consultation(s) please list these below:**

Consultation undertaken on the draft service specification with a wide range of 3<sup>rd</sup> sector organisations during 2009. The outcomes set out in the specification were clearly articulated to the sector as part of the consultation, and in briefing sessions following the launch of the fund.

**6. Do you need to undertake any further consultation? If so, what and with whom?**

No